

Xavier A. Goss

Software Engineering Team Lead

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PROFESSIONAL SUMMARY

Full stack developer and team lead with six years of leading development teams and a Bachelor's in Cyber Security and Information Assurance. I build secure, scalable software in .NET and Azure, run the full project lifecycle in Scrum, and mentor developers. I also work comfortably in Java and JavaScript, and I bridge business needs and technical solutions.

- 6 years leading development teams; currently managing direct reports at Driverse
- Built the inventory-count system used by 1,400+ Publix stores
- Professional Scrum Master I certified; Eagle Scout

More detail, skills views by role, and downloadable copies of this resume are on my site: [xavier.goss.quest](#).

TECHNICAL SKILLS

Languages & Web: C# (6 yrs), JavaScript / HTML / CSS (10+ yrs), Java (4 yrs), React (working knowledge)

.NET & Cloud: ASP.NET Core and REST APIs, Blazor / Razor Pages, Telerik / Kendo, microservice architecture, system integrations, Azure (deployments, Functions, App Services, Application Insights, Service Bus), SignalR, unit and integration testing, Kafka (working knowledge)

Data: Microsoft SQL Server, PostgreSQL, SQL, Entity Framework Core, Dapper

Leadership & Process: Team leadership and direct reports, Scrum, code review and mentoring, project management, software architecture and design

Automation & Systems: PowerShell (10+ yrs), CI/CD pipelines, infrastructure as code, Windows, Windows Server and Linux administration

Domains: Retail and POS, inventory control, payment card integrations, automotive services, grocery, entertainment technology

PROFESSIONAL EXPERIENCE

Senior Software Engineer – Team Lead, Driverse

September 2023 – Present

- Lead a Scrum development team and manage direct reports, with regular mentorship of developers.
- Support and extend quick lube software running on cloud and on-premise systems, building web and desktop applications in .NET, Blazor and VB6.
- Build backend services and APIs on Azure App Services, Application Insights, Functions, Service Bus, SQL Server and SignalR.
- Advise on software design and architecture, bridging business needs and technical solutions.
- Designed the core algorithm that matches parts and services to vehicles, so technicians can identify correctly fitting parts and fluid quantities quickly.

Software Developer, Publix Supermarkets Inc

February 2020 – September 2023

- Built the core system for inventory counts across 1,400+ stores, powered by multipurpose REST APIs.
- Optimized the store scale data comparison process, reducing data failures by 75%.
- Developed web applications and back-end Windows services in .NET, and Android apps in Xamarin.
- Wrote PowerShell scripts that automated repetitive tasks and raised team productivity.
- Supported the Store Level application and served as liaison between the business and the applications.

DTOC Analyst, The Walt Disney Company (via Hays)

February 2019 – February 2020

- Provided enterprise support for network infrastructure and critical business applications.
- Managed Windows Active Directory accounts and handled SSL certificates in Entrust.
- Built web applications with ServiceNow and SMTP integrations, and improved .aspx applications on Windows Server 2016.
- Wrote batch scripts that automated login and daily setup for peers.
- Drafted and sent communications during major incidents.

Entertainment Technician, Legoland Florida Resort*October 2018 – May 2019*

- Maintained park-wide attraction technology, including special effects, lighting, audio and CCTV.
- Created a database of common issues that made troubleshooting faster and documented key information.

Entertainment Technician, Universal Studios Florida Resort*June 2014 – Present*

Roles held 2014–2021 across show control, production, special effects and stunt rigging; currently Entertainment Tech Maintenance (May 2019 – Present).

- Repaired network connections that had been inoperable for 10 years, so video could travel over a VLAN instead of being carried on flash drives.
- Maintained network, video, audio and show control systems for parade and park-wide entertainment venues.
- Performed safety inspections and critical safety calls as a stunt rigging technician, guiding Tech II riggers.
- Designed applications and documentation that streamlined work processes.

EDUCATION, CERTIFICATIONS & AWARDS

- **Bachelor's in Cyber Security / Information Assurance**, Colorado Technical University – Online, August 2019. GPA 3.58, Dean's List six times.
- **Professional Scrum Master Level I** (certified)
- **NYLT and Wood Badge**, Boy Scouts of America leadership courses
- **Eagle Scout**, Boy Scouts of America
- **District Award of Merit**, Scouting America, for three years of district volunteer service mentoring youth and adult leaders
- **Rookie Inspiration Award**, FIRST Robotics

Full history and downloadable PDF and Word versions: xavier.goss.quest